BX BUNKA AUSTRALIA
Bunka Shutter Group

Maintenance Solutions

REV. 4 August 2026_1.1

Comprehensive door support across all industries

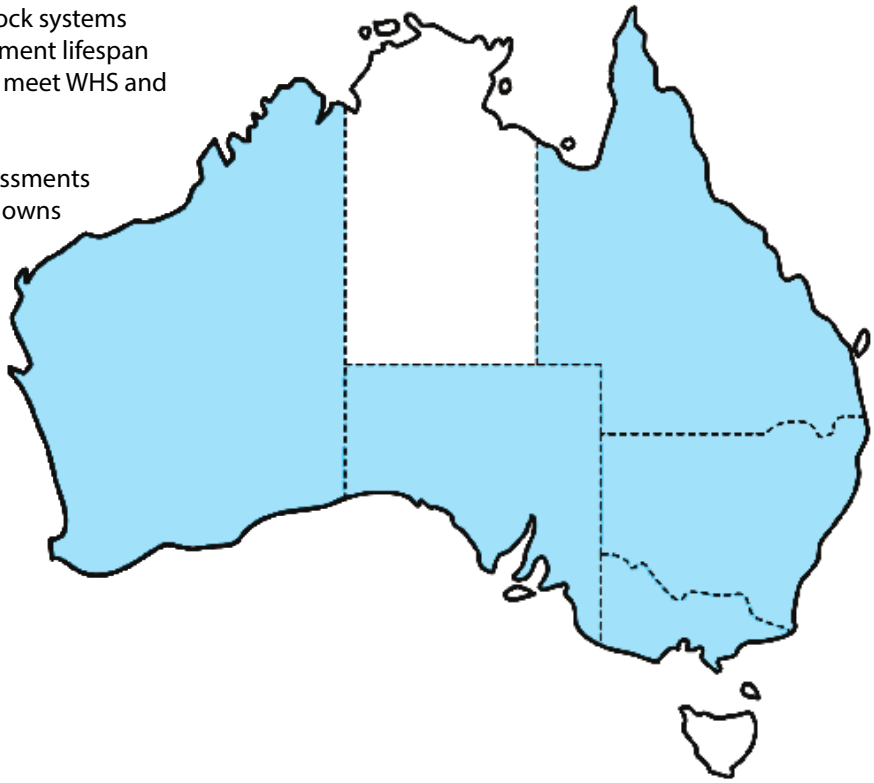
Keep Your Doors Safe, Reliable & Compliant

When you purchase a door through the BX Commercial Group, you're backed by a network of trusted brands providing Australia-wide service and support. No matter where your facility is located, our national coverage ensures your industrial and commercial doors can be serviced by experienced technicians who understand your system and maintain the same high standards across the country.

This nationwide support is one of the key advantages of partnering with the BX Commercial Group—giving you confidence that help is available wherever your business operates.

Service Breakdown

- Repairs for all BX Bunka doors, gates and dock systems
- Preventative maintenance to extend equipment lifespan
- Compliance checks and safety upgrades to meet WHS and regulatory standards
- Spare parts and component replacement
- Scheduled servicing and performance assessments
- Rapid 24/7 response for emergency breakdowns

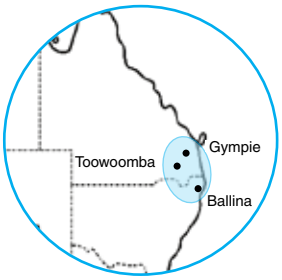


Benefits

- Reduced downtime and improved operational reliability across all door types
- Extended lifespan for door systems, gates and dock equipment through proactive maintenance
- Safety and compliance with workplace health and safety standards
- Local, rapid-response support backed by BX Bunka's infrastructure
- Peace of mind knowing all doors are professionally maintained and supported

	BX INDUSTRIAL DOOR SERVICE	BX MAX DOOR SOLUTIONS
Service Areas	Available in Noosa Heads, Sunshine Coast, Greater Brisbane, Toowoomba, Gold Coast and Northern NSW to Ballina.	Queensland New South Wales Network of trusted service providers available: Victoria, South Australia and Western Australia.
Industries	Industrial, commercial, aviation and automotive	Rail, distribution / logistics, cold storage and pharmaceuticals and automotive
Key Products	• Rapid doors • Industrial shutters • Shopfront doors • Insulated sectional doors • Hanger doors • Automatic swing and sliding gates	• High speed doors • Insulated sectional doors • Docking door systems • Docking equipment
Other	Rapid 24/7 response for emergency breakdowns Service contracts tailored to suit the individual needs of customers on a quarterly basis	Preventative maintenance plans include a comprehensive check on the mechanics, drive system, safety systems and activations to ensure emerging problems are rectified before they become major costly repairs.

BX INDUSTRIAL DOOR SERVICE
Part of BX Bunka Australia



BX Industrial Door Service

Dependable support for every stage of your door's lifecycle

BX Industrial & Commercial Door Service provides specialist support for the installation, maintenance and repair of industrial, commercial and aviation door systems.
Operating in areas from Noosa heads, Sunshine coast, Greater Brisbane, Toowoomba, Gold Coast and Northern NSW to as far as Ballina, our qualified technicians deliver reliable servicing and repairs across the BX Bunka range and other leading brands - ensuring compliance, safety and maximum uptime for critical access solutions.

Service offering:

General & Specialist Repairs

Regular maintenance extends equipment lifespan, improves reliability and supports compliance with safety requirements.

Servicing & Assessment

Unexpected breakdowns can impact productivity and revenue. Our experienced service team provides fast, dependable support to get your doors back up and running with minimal downtime.

Preventative Maintenance

Access to genuine, high-quality spare parts ensures your door systems continue operating efficiently while reducing the risk of premature wear or repeat faults.

Technical Support

Our specialists provide expert advice, troubleshooting and system guidance, helping you maximise performance.

Why choose us?

10+ years of industrial door maintenance expertise, we offer consultations to determine your needs going forward. We can also provide an audit of all your doors and offer our recommendations for repairs, upgrades or replacement to ensure your facility is running as efficiently as possible. We offer something different including:

- **24 hour rapid response to emergency breakdowns**
- Fully stocked service vehicles for several door types

Check out our Service Contracts:

We offer service contracts to be able to service all types of automatic industrial, commercial doors and gates, on a quarterly basis, or as required "Preventive maintenance".

Each plan is tailored to suit the individual needs of our customer considering factors such as application, opening/closing cycles, safety features, age and condition of the door.

How to Access?

- Call our service hotline or local branch
- Flexible service agreements available
- Emergency callouts on demand

Services | BX Max Door Solutions

Reliable equipment isn't just convenient - it's critical to productivity, safety and long-term cost control.

BX Max provides specialist support for the installation, maintenance and repair of door systems and docking equipment across Queensland and New South Wales. We also support Victoria, South Australia and Western Australia through our trusted service partners.

Service offering:

Planned Maintenace

Planned maintenance extends equipment lifespan, improves reliability and supports compliance with safety requirements, with the option for a full door audit and tailored preventative maintenance recommendations.

Reactive Maintenance

Unexpected breakdowns can impact productivity and revenue. Our experienced service team provides fast, dependable support to get your doors back up and running with minimal downtime.

Spare Parts Supply

Access to genuine, high-quality spare parts ensures your door systems and docking equipment continue operating efficiently while reducing the risk of premature wear or repeat faults.

Technical Support

Our specialists provide expert advice, troubleshooting and system guidance, helping you maximise performance.

Management offering:

Project Management

At BX Max, we as a team manage the project from early stages through to the handover. Our sales, installation and service teams work together to ensure the job is done right the first time.

Facilities Management

Max Door Solutions offer a 'one-stop-shop' for all your servicing, repair and maintenance needs on all door products throughout your facility: high speed, chiller, roller doors, shutter doors and docking equipment.

Preventative Maintenance Plan inclusions:

- General operation of the door checked
- Controller system log electronically uploaded to our service cloud and reviewed
- All mechanical fixings checked to ensure the door is properly fastened to the door frame or wall.
- Top, Bottom and Side Door Seals are checked
- Drum central position checked – adjusted if necessary
- Bearings greased and checked for wear
- Cables and Springs checked for wear or deformation
- All Safety Systems thoroughly checked and tested – adjustments made if necessary
- All Activation Systems thoroughly checked for proper operation – adjustments made if necessary
- Door panel and bottom beam wiped clean